



วงล้อคุณภาพ

ระบบสื่อสารและเทคโนโลยีสารสนเทศ

Parallel session

นายแพทย์ภควัต จุลทอง โรงพยาบาลหาดใหญ่

'Time is a Key'

Emergency Medical Services "Chain of Survival"

**Public Access
to 9-1-1
& Prompt
Incident
Notification**

**Prompt
Dispatch
& On-Scene
Arrival of EMS
Resources**

**Effective
Bystander
& Self-Care
Delivery**

**Appropriate
Medical Care
On-Scene &
In-Transit**

**Appropriate
Trauma Center
& Hospital
Emergency
Department
Care**

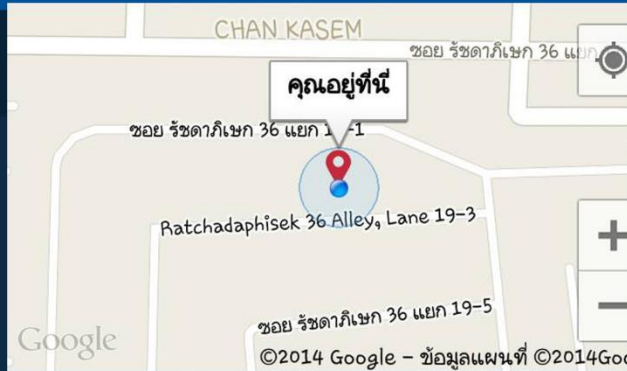
**Improved
Public
Health,
Safety &
Security**

Public access & prompt incident notification

- **Automatic locate the caller:** reduce EMS notification and response time, reduce morbidity and mortality
- **Automatic collision notification(ACN) system:** improve crash notification and response time



สถาบันการแพทย์ฉุกเฉินแห่งชาติ (สพฉ.)
National Institute for Emergency Medicine

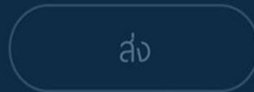


ระบุเบอร์โทรติดต่อกลับ

08xxxxxxxx



แนบรูป



ชื่อ-สกุล

หมายเลขโทรศัพท์

เลขประจำตัวประชาชน

โรคประจำตัว

การแพ้ยา



Prompt dispatch & on-scene arrival of EMS resources

- **Automatic Location technology Emergency Medical Vehicles:** dispatch closest EMS unit
- **Real-time route guidance system:** shortest route to the scene
- **Signal priority:** given green light priority through intersection

Prompt dispatch & on-scene arrival of EMS resources

Cross-agency, interoperable , mobile voice and data networks

- Simultaneous dispatch
- Equal access information data
- Avoid unnecessary duplication of resources
- Provide voice and data links between EMS crew and physician

Effective bystander & self-care delivery

Use of wireless telephones, secure radio network, or ACN system

- Confirm injury
- Triage algorithm
- Alert response team
- First-aid instruction
- Better inform EMS, trauma center

Appropriate medical care on-scene & in-transit

Telemedicine

- Real-time video, voice, data
- Improve care at scene and en route

Appropriate trauma center & hospital emergency department care

Interoperable communications net works

- Real-time information about nature of injury, number of injuries, hazardous, communicable disease
- Mobilizing appropriate equipment and staff

Improved public health, safety and security

- **Evaluate technology for effectiveness in medical environment**
- **Improved information-based EMS policy development and decision making**

Time is a Key

***INFORMATION SYSTEM
IS A KEY FOR SUCCESSFUL***