

# Towards EMS Interoperability and Service Innovation

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EMS System Technology Innovation

National EMS Forum: Next Generation EMS

Asanee Kawtrakul, Computer Engineering  
Department, Kasetsart University

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# Issues

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CHALLENGES: Value of Integration: Seamless Service Connectivity for Saving Patient's Life

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WHAT: Interoperability

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HOW: STANDARDS

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Conclusions

# Challenges: กลไกการปฏิบัติการการแพทย์ฉุกเฉินในปัจจุบัน

## Thailand's Emergency Medical Service System



การบูรณาการเชื่อมต่อข้อมูลและระบบสื่อสารจำเป็นต่อปฏิบัติการฉุกเฉินในทุกขั้นตอน

ข้อมูลที่ต้องการ: หลายแหล่ง หลายชนิด หลายรูปแบบ หลายระบบ หลายแอปพลิเคชัน

สพท กฎหมาย เทคโนโลยี Operator  
เพื่อระบุพิกัดบุคคล App ต่างๆ

กรมการปกครอง ข้อมูลทะเบียนราษฎร์  
เลข๑๓หลัก ข้อมูลบุคคลผ่านApp ต่างๆ

Nectec พิกัด โรคเรื้อรัง สูงอายุ เด็ก หญิงมีครรภ์ App

ความเสี่ยงชุมชน ความรุนแรงของภัย  
ความเปราะบาง และศักยภาพ

สพท OIS PIS DSS  
MIS APP 1669

Voice  
Images  
DATA

ความเสี่ยงภัย

พื้นที่ภัยพิบัติ

Spatial Data: พื้นที่เสี่ยงแยกตามภัย

Map:เกาะ ภูเขา เขตไม่สงบ อุทยาน

Spatial Data: ระดับชั้นพื้นที่(Layer) Plot จุด  
สถานที่ อุปกรณ์ พาหนะ เส้นทาง

บุคคลพิเศษ

พื้นที่พิเศษ

พิกัดพื้นที่

ข้อมูลสุขภาพ

EHR, PHR. ข้อมูลสุขภาพ ๔๓  
แฟ้ม ข้อมูลสุขภาพผ่านApp  
ต่างๆ

พิกัดบุคคล

ข้อมูลบุคคล

ข้อมูลปฏิบัติการปัจจุบัน



ข้อมูลศักยภาพทรัพยากร

สพท รถ เรือ ฮ. อุปกรณ์  
บุคลากร ผู้เชี่ยวชาญ  
ยา เตียง เลือด ออกซิเจน  
ขีดความสามารถ

# Problems and Solutions

## Problems: Digitization of Health care information

- Fragmentation of healthcare systems
- Inability for communication
  - Communication (send, receive, interpret)
  - Nature of data (large and differentiated structures, formats)
  - Lots of data, no knowledge: Prevention, Warning

## Solutions:

- Digitization of Health care information
- Must abstract the problem above the system level
- Provide a means for interoperability

# Interoperability in EMS and Healthcare

Medical  
data  
transfer

among Hospital Information Systems (HIS).

among Telemedicine Systems.

among Telemedicine and HIS systems.

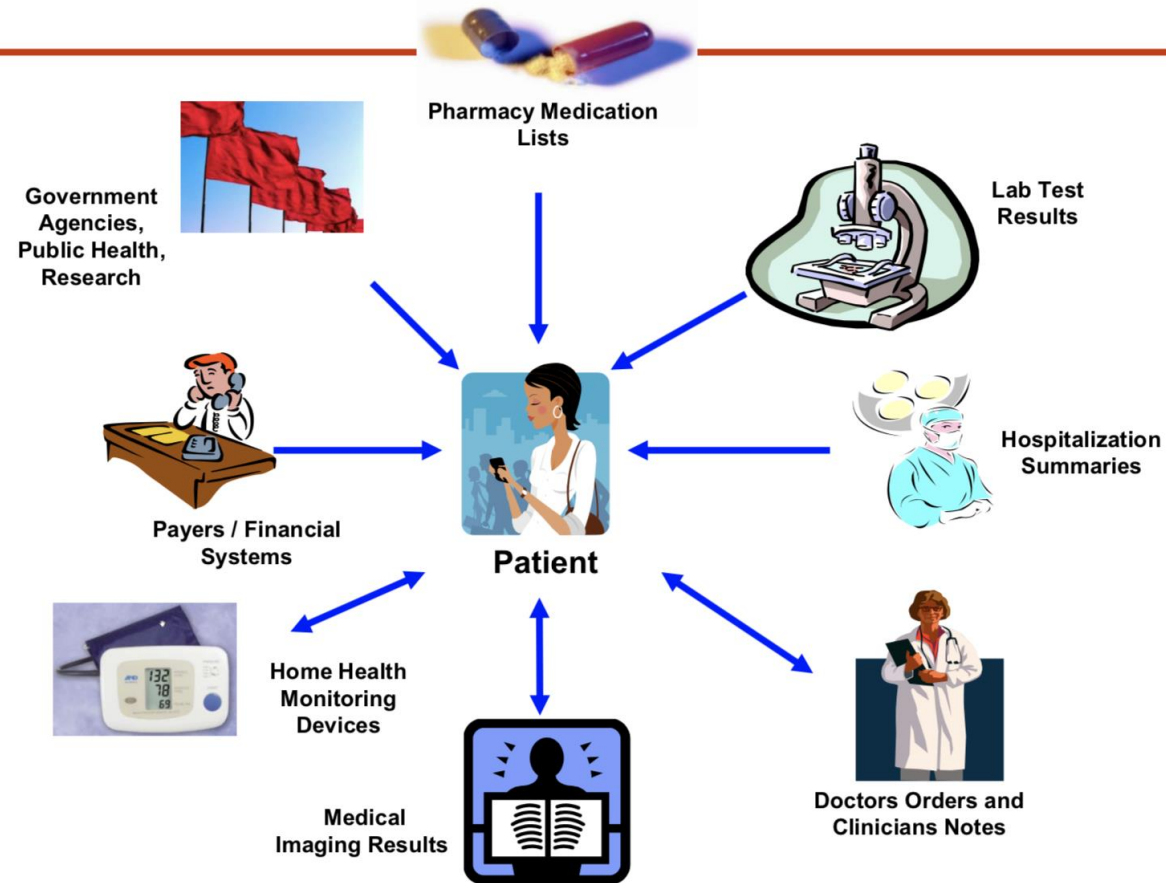
Benefits

Save Life, better care, better services

Tele-consultation among practitioners

Medical knowledge sharing

# Many Types of Healthcare Information Need to be Exchanged



# What is Interoperability?

“Ability of two or more systems or components to exchange information and to use the information that has been exchanged.”

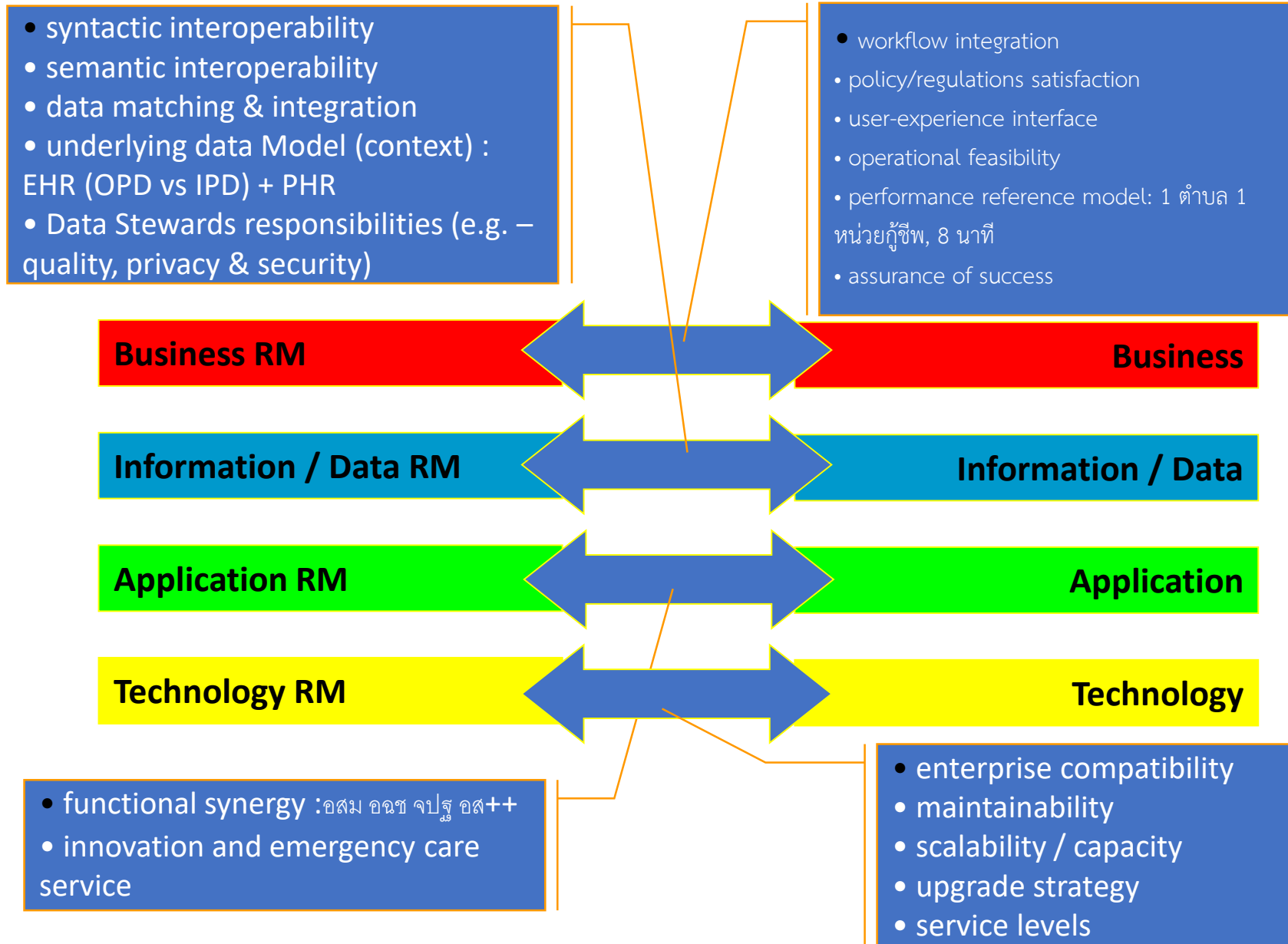
Source: IEEE Standard Computer Dictionary:

A Compilation of IEEE Standard Computer Glossaries, IEEE, 1990

- Ability to work among multiple versatile systems together.
- How easy to plug different systems into a single systems.
- How much flexible to inter communicate between two systems.



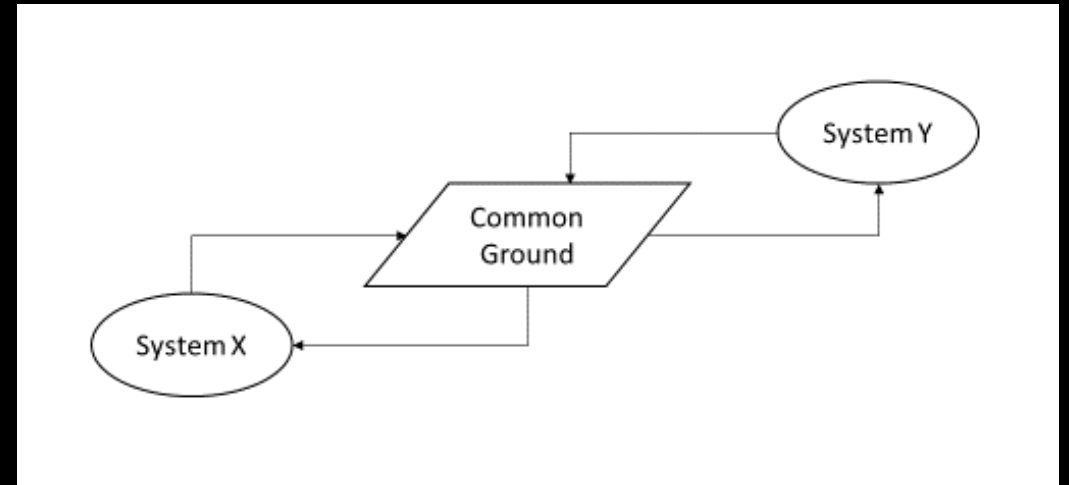
# Interoperability through Reference Models (RMs)



# WHAT is Interoperability?

Basic requirement:

- Interconnecting systems should be compatible, OR
- A common ground where multiple systems can communicate





# Three Levels of Interoperability

## 1. foundational

- allows data exchange from one information technology system to be received by another
- does not require the ability for the receiving information technology system to interpret the data.
- System B can “receive” data from System A

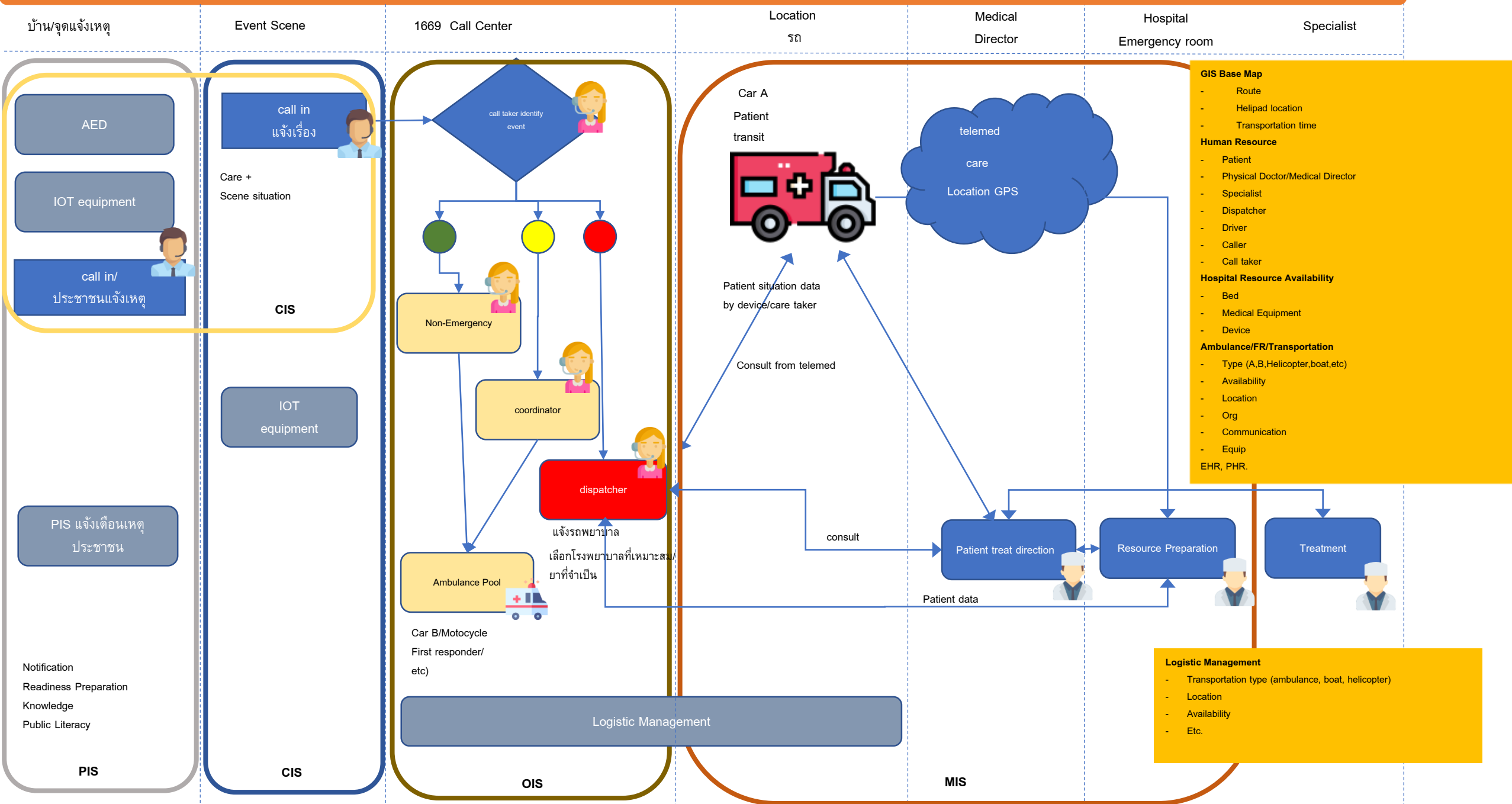
## 2. structural

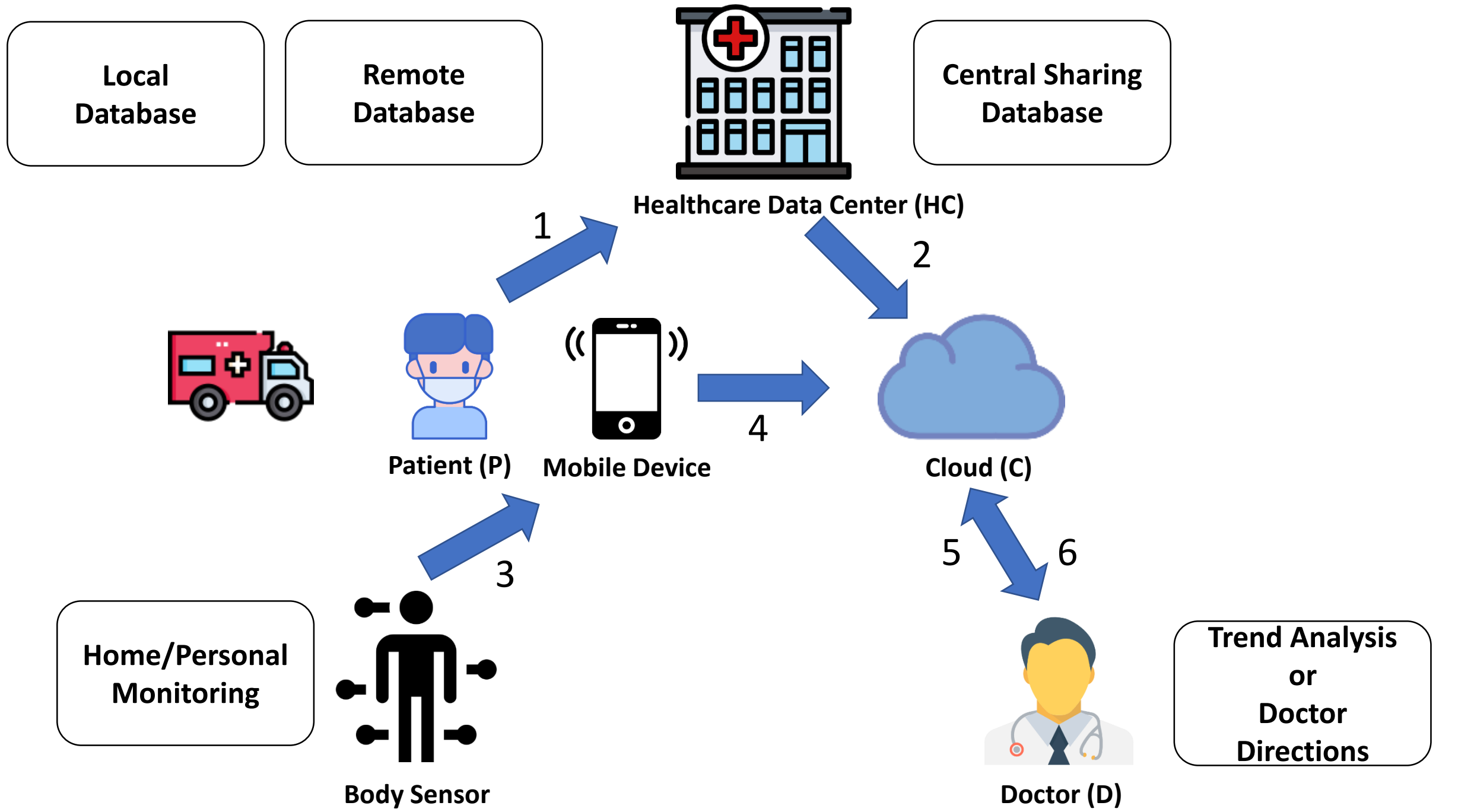
- relies on the syntax of the data exchange.
- ensures that data exchanges between information technology systems can be interpreted at the data field level.
- system B can “read in” data from system A

## 3. Semantic

- ability of two or more systems or elements to exchange information and to **use** the information that has been exchanged
- relies on both the structuring of the data exchange and the codification of the data including vocabulary so that the receiving information technology systems can interpret the data.
- system B can “understand” data from system A

# Business Reference Model: ITEMS (IT for EMS)





# GOOD and FAIR

Governance

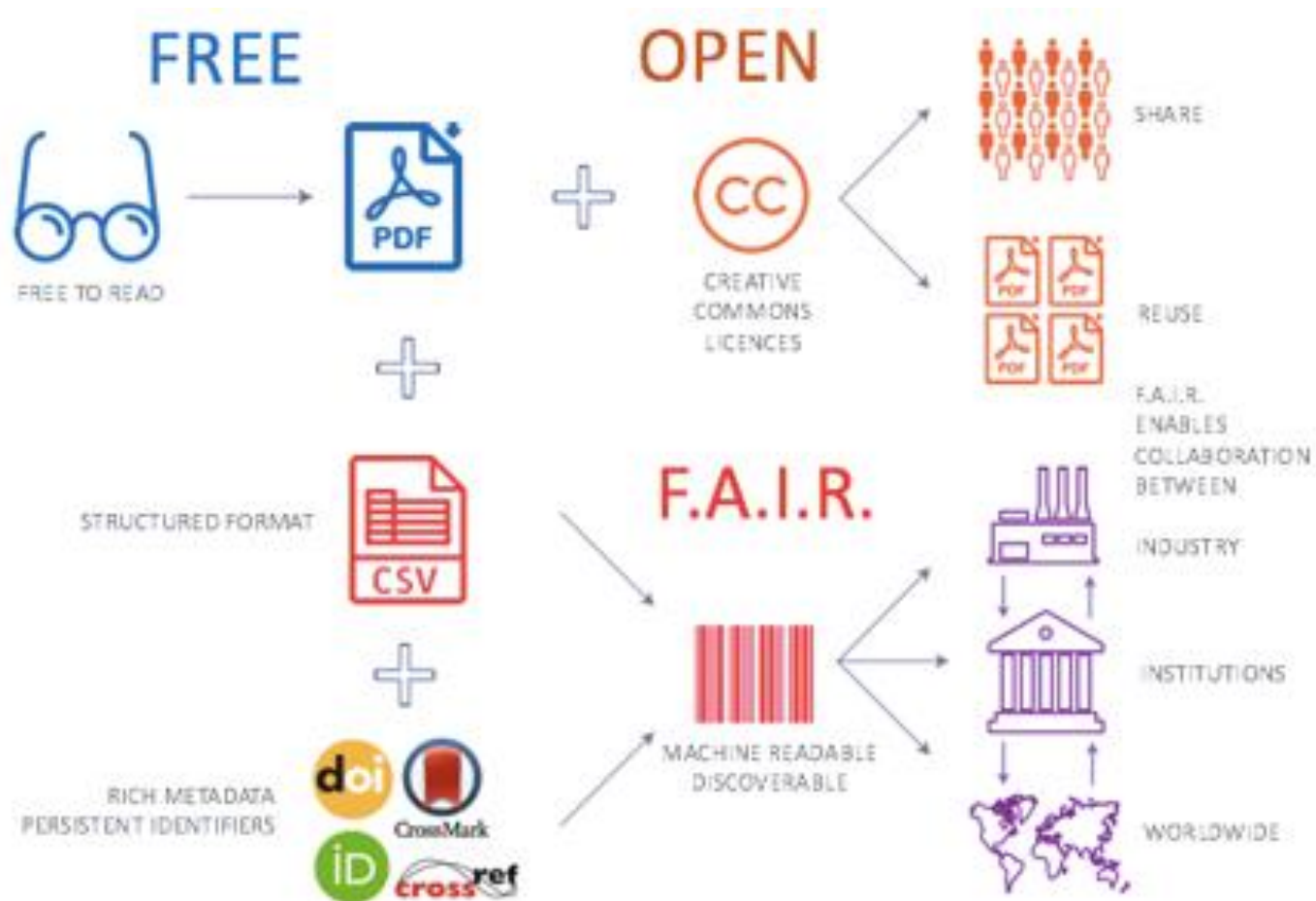
OPEN Data

Findability

Accessibility

Interoperability

Reproducibility



## STANDARDIZATION

- CONSENSUS
- INTERNATIONAL

Open  
And  
Connected

## GOVERNANCE AUDITING EVALUATION

- MATURITY EVALUATION
- ASSESSORS

UTILIZATION

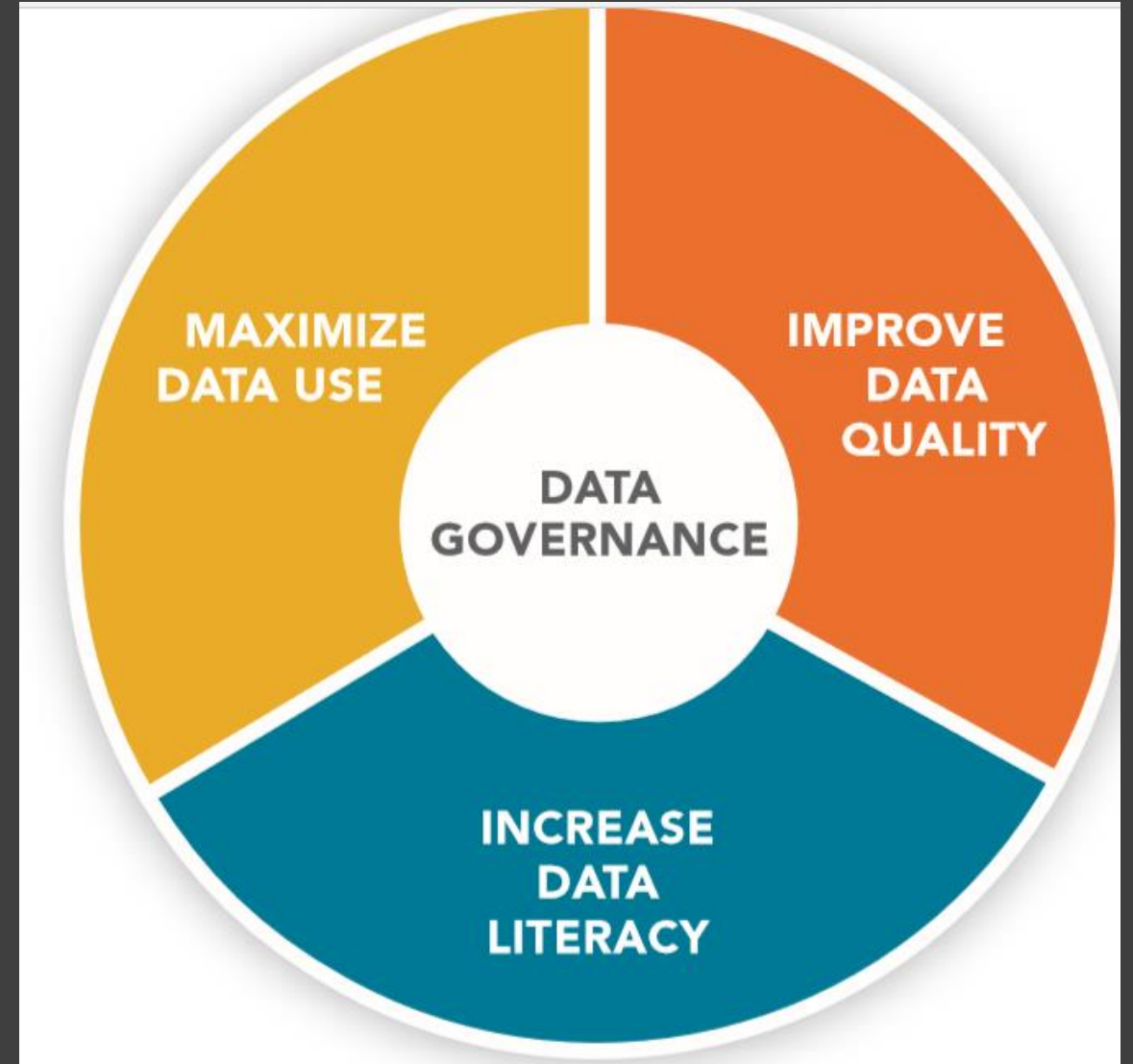
## PROMOTION TRAINING

- Extension

- TRUST
- MAINTAIN and CONTINUITY IMPROVEMENT

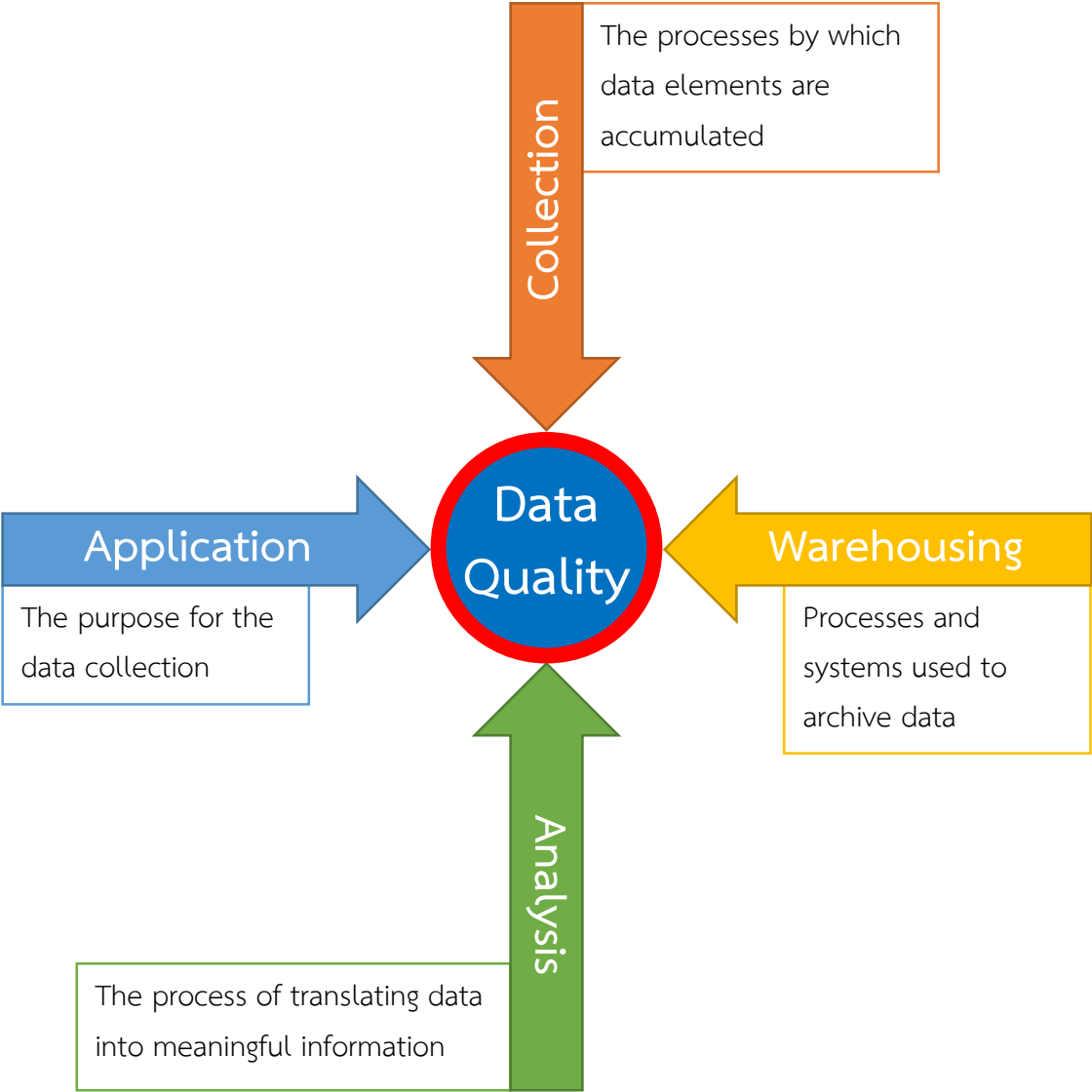
# DATA GOVERNANCE

- Data Quality:
- Data literacy: the ability to derive meaningful information from data. The complexity of data analysis, especially in the context of big data, means that data literacy requires some knowledge of mathematics and statistics.
- Data literacy is the ability to read, understand, create and communicate data as information.





# DATA QUALITY



Characteristics of Data Quality	
Accuracy	Accessibility
Comprehensiveness	Consistency
Currency	Definition
Granularity	Precision
Relevancy	Timeliness

# How: Standards

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# Types of information

- patient-specific
  - information generated and used in the care of patients
- knowledge-based
  - the information that comprises the scientific basis of health care
- Core themes
  - standards
  - terminology
  - usability
  - value-chain

# Standards

- **HL7: Health Level Seven.** It is an international healthcare standard for medical data exchange between computer systems in healthcare. <http://www.hl7.org/>
- **LOINC: Logical Observation Identifiers Names and Codes.** These identify the test results or clinical observations uniquely. <http://www.loinc.org/>
- **ICD-10: International Statistical Classification of Diseases and Related Health Problems.** ICD provides codes to classify diseases and a wide variety of signs, symptoms etc. Every health condition can be assigned to a unique category and given a code. <http://www.who.int/classifications/icd/en/>
- **ICD-10-PCS: ICD-10 Procedure Coding.** System. This is a system of medical classification used for procedural codes which is developed as a replacement of ICD-9-CM volume 3 (contains inpatient procedures)
- **DICOM: Digital Imaging and Communications in Medicine.** This is a standard for handling, storing, printing, and transmitting information on medical imaging. <http://medical.nema.org/>

# EDXL – Emergency Data Exchange Language



## **CAP v1.2**

Common Alert Protocol  
CAP is a message format for exchanging all types of alerts and warnings over many different networks.



## **DE v2.0**

EDXL-Distribution Element  
EDXL-DE facilitates the packaging of content and provides a standard set of elements in a header to describe that content in order to facilitate message delivery.



## **HAVE v1.0**

EDXL-Hospital Availability Exchange  
EDXL-HAVE allows the communication of the status of a hospital, its services, and its resources. Includes bed capacity and availability, emergency department status, available services and the status of a hospital's facility and operations.



## **RM v1.0**

EDXL-Resource Messaging  
Organizes Emergency Logistics Information in a Standard XML Vocabulary



## **SitRep v1.0**

EDXL-Situation Reporting  
Supports reporting on incidents in consistent format  
Exchange clear, well-defined information for accurate, well-informed decisions



## **TEP v1.1**

EDXL-Tracking of Emergency Patient/Clients  
Supports exchange of emergency patient and tracking information during patient encounter from admission to release

# สรุป



Standards and Protocols not software or hardware. Consensus , Go International Standards for Achieving EMS Interoperability



Try to implement standards on a fast track



Promote Digitization: EHR diffusion in rural and underserved areas



Encourage use of Personal Health Records (PHR)



Unify public health information sharing architectures: Business Model, Data Reference Model and Information Exchange Model, Technology Reference Model เป็นเครื่องมือสื่อสาร อธิบายก็ครั้งก็เหมือนเดิม จะปรับปรุง แก้ไข เพิ่มเติม พัฒนาต่อยอด ก็ง่าย



Data Governance for Medical Information Quality

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